Investor Complaints Data

Cumulative for

Public Offer of Units by REITs

Data for every month ending - March 31, 2024

| SN | Received From | Carried forward from previous month | Received during the month | Resolved during the month* | Pending at the end of month# | Pending complaints > 3 month | Average Resolution on time ^ (in days) |
|----|-------------------------------|---|---------------------------------|----------------------------------|------------------------------------|------------------------------|---|
| 1 | Directly from Investors | 0 | 0 | 0 | 0 | 0 | 0.00 |
| 2 | SEBI (SCORES) | 0 | 0 | 0 | 0 | 0 | 0 |
| 3 | Stock Exchange | 0 | 0 | 0 | 0 | 0 | 0 |
| 4 | Other sources | 0 | 0 | 0 | 0 | 0 | 0 |
| | Grand Total | 0 | 0 | 0 | 0 | 0 | 0 |

Monthly trend for the financial year

| SN | Month | Carried | Received | Resolved | Pending at the |
|----|-------------|--------------|------------|------------|----------------|
| | | forward from | during the | during the | end of the |
| | | previous | month | month * | month # |
| | | month | | | |
| 1 | April, 2023 | 0 | 0 | 0 | 0 |
| 2 | May, 2023 | 0 | 1 | 0 | 1 |
| 3 | June, 2023 | 1 | 1 | 2 | 0 |
| 4 | July, 2023 | 0 | 0 | 0 | 0 |
| 5 | Aug, 2023 | 0 | 1 | 1 | 0 |
| 6 | Sept, 2023 | 0 | 0 | 0 | 0 |
| 7 | Oct, 2023 | 0 | 0 | 0 | 0 |
| 8 | Nov, 2023 | 0 | 0 | 0 | 0 |
| 9 | Dec, 2023 | 0 | 0 | 0 | 0 |
| 10 | Jan, 2024 | 0 | 0 | 0 | 0 |
| 11 | Feb, 2024 | 0 | 0 | 0 | 0 |
| 12 | March, 2024 | 0 | 0 | 0 | 0 |
| | Grand Total | 1 | 3 | 3 | 1 |

^Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

 $\ensuremath{^{*}}$ Inclusive of complaints of previous months resolved in the current month.

Inclusive of complaints pending as on the last day of the month.

Last 3 years trend

| SN | Year | Carried forward from previous year | Received during the year | Resolved during the year | Pending at the end of the year |
|----|-------------|------------------------------------|--------------------------------|--------------------------------|--------------------------------|
| 1 | 2021-22 | 0 | 0 | 0 | 0 |
| 2 | 2022-23 | 0 | 0 | 0 | 0 |
| 3 | 2023-24 | 0 | 3 | 3 | 0 |
| | Grand Total | 0 | 3 | 3 | 0 |